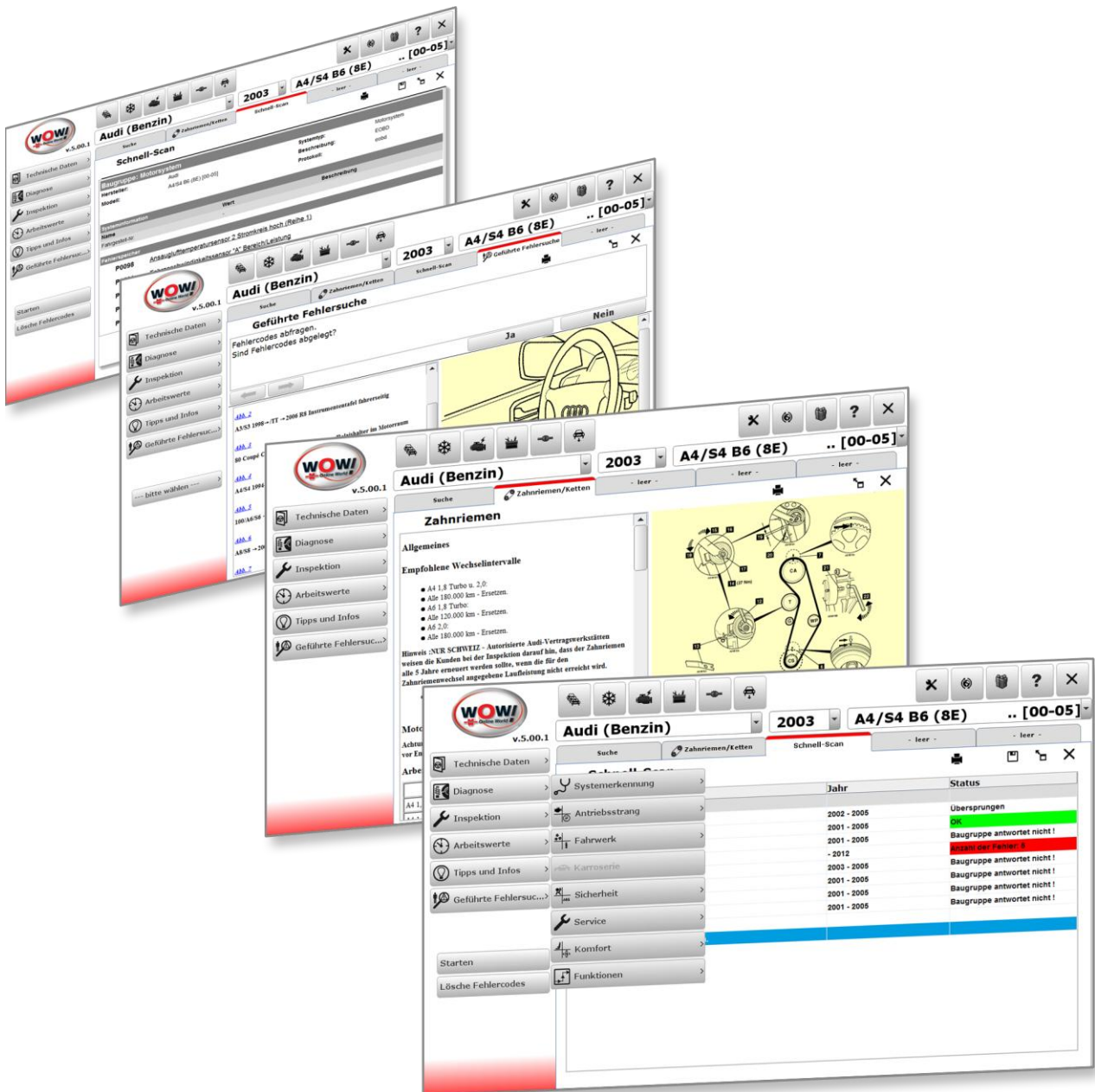




User manual

WOW! Software 5.0.0



Installing software

1 Installing software

Insert the supplied DVD "WOW! X.X.X" in your computer's DVD drive. Installation starts automatically after a few seconds. If the Start window fails to appear, click on **Start > Run**. Enter **E:\install.exe** and click on **OK**. The letter "E" represents the letter denoting the DVD drive.

The individual steps are described in the installation program. Follow the instructions.

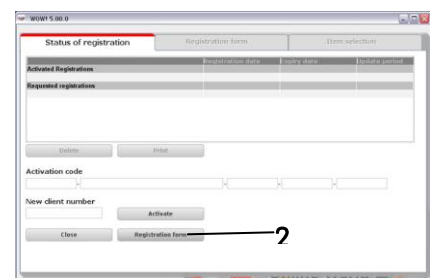
The program starts automatically once the software has been fully installed.

1.1 Registering software

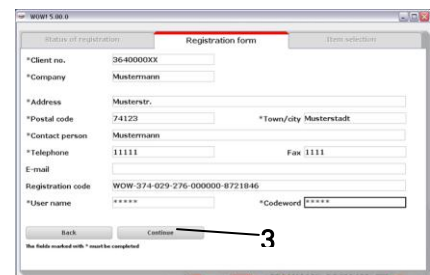
1. Click on **Registration** (1).



2. Click on **Registration form** (2).

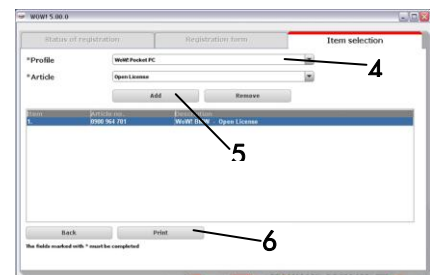


3. Complete all the boxes marked with *.
You will find your client number, for example, on the delivery note.
You have a free choice of user ID and password/codeword.
Pay attention to upper- and lower-case letters.
Click on **Continue** (3).

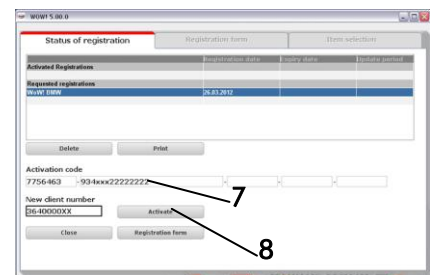


4. Select a **product** (4), and click **Add** (5).

5. **Print** out this form through (6) and contact their service provider to the registry.



6. Enter the registration code received (7) and your client number in the designated boxes. Click on **Activate** (8) in each case.
Click on **Back** to go to the Login mask/screen.



Installing software

7. Enter the user name and the password/codeword.
Click on **Login**.

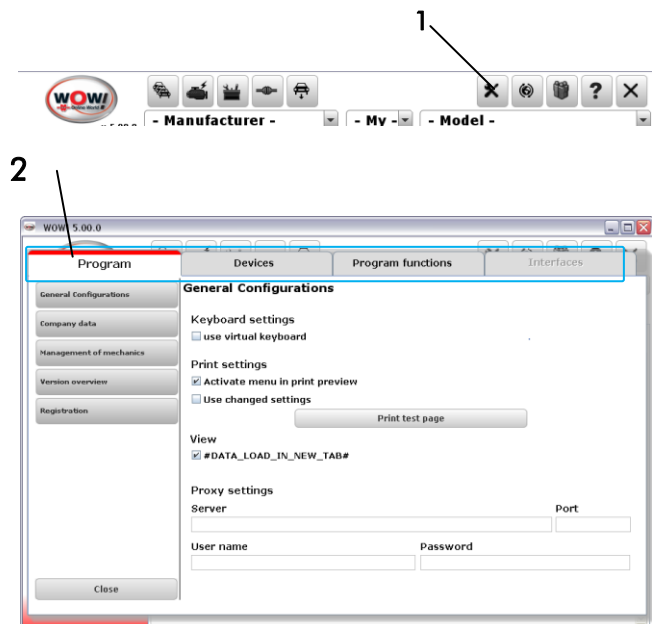


2 Settings

All the presets for the software and for the connected hardware are made in the program settings. Update information and version information is also displayed here.

Open the program settings by means of the button (1) in the module selection bar. The settings are divided into the categories:

- **Program**
Information and settings which relate to the basic software functions and general settings.
- **Devices**
Connection and configuration settings of accessory devices such as Snooper or WGA.
- **Program functions**
Settings of the registered program modules.
- **Interfaces**
Settings for cross-program software such as ASA or TecDoc.



2.1 General settings

- **Keyboard settings**
If you are using a computer with a touchscreen monitor a visual keyboard can be automatically displayed as soon as you click in an input box. Insert the check/tick symbol to activate this function.
- **Printer settings**
The WOW! Applications use the operating system's standard printer setting.
- **Proxy settings**
If your computer is integrated in an internal network, you may have to provide details of a proxy server to be able to establish an online connection. Contact your network administrator to configure the settings. Enter the data in the corresponding boxes.
- **Company data**
You can enter or edit your company address and contact details here. This address also appears on every printout and the exhaust emissions test certificate. Client number and contact person cannot be changed – they are an integral part of the software registration!

NOTE: If you have made changes, you must confirm these with **Save!**

- **Management of mechanics**
Here you can specify the names of the mechanics who work, for example, with the exhaust emission tester. The names entered here are suggested when the vehicle data for the exhaust emissions test are input and can thus be easily and quickly selected and accepted.
To enter a new testing mechanic, click on **New**. Enter the name in the box that appears and confirm with **Save**. To change an already existing entry, click on that entry and confirm with **Edit**. Click on

Settings

the **Save** button to accept the settings.

- **Version overview**

This section provides information on the current status of the individual software modules. You can read off which versions are installed on your PC. You can download the latest versions in each case by way of Online Update.

- **Terms and conditions of use**

Here you will find the terms and conditions of use for our software. Please read these carefully before working with the system.

2.2 Devices

Diagnosis box

Here you make the settings for the connection to the respective diagnostic tool. The connection can be established via a USB cable or wirelessly via Bluetooth. The diagnosis boxes come in different versions

| Diagnosis box | Description |
|--|--------------------------------------|
| <ul style="list-style-type: none">• D-Box SP / D-Box S | Diagnosis box with USB |
| <ul style="list-style-type: none">• D-Box SP BT / D-Box S BT | Diagnosis box with Bluetooth and USB |
| <ul style="list-style-type: none">• Snooper | only with USB-Cable |
| <ul style="list-style-type: none">• Snooper-BT | with Bluetooth and USB |
| <ul style="list-style-type: none">• Snooper + | with Bluetooth and USB |

Connection setting

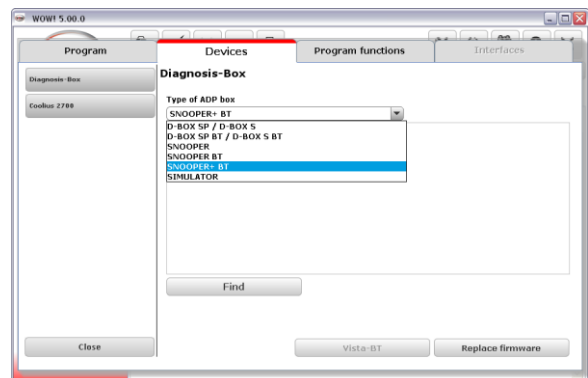
Select your diagnosis box from the drop-down menu and click on **Find**. The procedure is described in more detail in the program. Please observe the instructions in the context menu.

NOTE: In WIN Vista, WIN 7 the USB and Bluetooth drivers must be installed beforehand. See below.

Please note:

Always the **USB connection** and then the Bluetooth connection are configured. The USB drivers must also be installed when connecting via USB cable.

We recommend that you always configure both connection types.



Installing USB drivers - WIN Vista, WIN 7

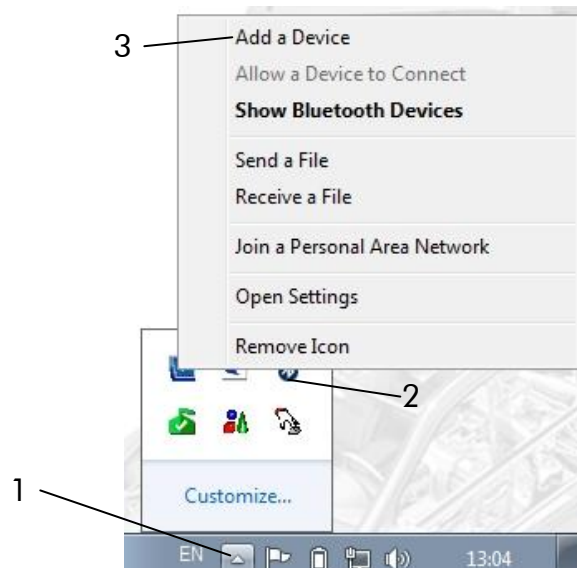
1. Connect the diagnosis box to the PC. Windows attempts to install the drivers automatically, but cannot find the drivers.
2. Press **WIN+Pause** and then **Device Manager** to open it.
3. Right-click on **WOW! Snooper USB** and in the context menu on **Update drivers**.
4. Click on "**Search on the computer for driver software**".
5. Search for the path "**D:\diag_ProgramFiles\wow\ac_diagnosis_module\drivers**"
6. Wait until "**The driver software has been successfully updated**" appears and then click on **Close**.

Settings

7. Repeat steps 3-6.

Setting up Bluetooth connection - WIN Vista, WIN 7

1. Click in the taskbar on the arrow (1), then on the **Bluetooth icon** (2) and **Add a Device** (3).



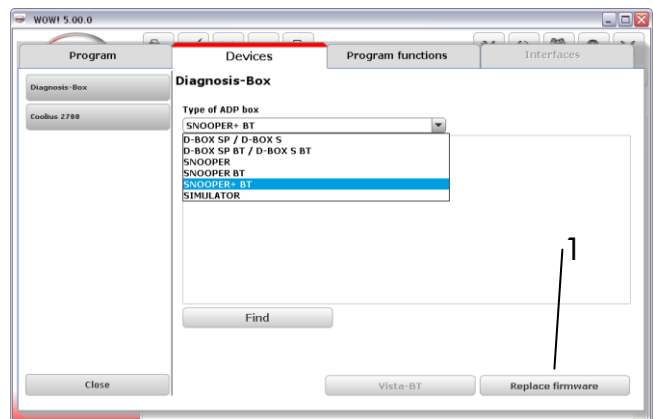
2. Select your diagnosis box (look for the serial. no.) and click on **Next**.
3. The device is installed.



Replace firmware

The firmware is the operating system of the D-Boxes which is required for control and functionality on the D-Boxes. As the diagnostic functions expand, new firmware is required from time to time. This is made available to you online or via a CD update and must then be transferred to the diagnostic tool.

1. This application is operator-prompted.
Please follow the instructions in the program.



2.3 Program functions

Saving module

With the memory module you have the option of saving vehicle data and test verifications of exhaust emissions tests and fault diagnoses carried out. These can be called up again and printed out where necessary or accepted in Vehicle selection.

You can select by way of the selection window whether or how the data of the exhaust emissions tests are saved.

The following settings can be performed:

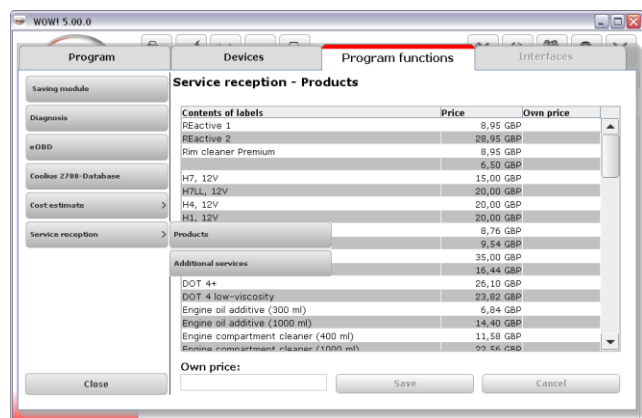
- Memory module off:
No data are saved.
- Save vehicle with client data:
After each exhaust emissions test, you are prompted to assign the test record to a client or to create a new client. The record is rejected if no details are given.
- Save vehicle without client data:
Only the record with the vehicle data is saved.

Service reception

Database for products and additional services

Products and services which can be selected in the service reception process are already stored in the database. You can adapt the prices quoted for the individual additional services to your own prices.

To do so, highlight the data record you would like to edit and then enter your own price. Click on **Save** to accept the data record.



Inspection

The content of the printout of the service schedules can be adapted in the Inspection area.

Interval:

Changeover from kilometres to miles.

Service schedule adaptation

- Working times of the service items with printouts
YES = The working times are displayed in the service schedule.
- Always display customer data
The customer data - if available - are displayed on the printout.

Settings

Diagnosis

Program settings connected with vehicle diagnosis.

- **Vehicle data - Always display**
When the test record is being printed, a dialogue window is displayed in which you can enter the vehicle data.
- **Only print scanned systems**
The system scan queries which systems are installed in the vehicle. If this setting is checked/ticked, only those systems which have also been read out and have responded appear in the printout.
- **Expert mode**

IMPORTANT! This diagnostic mode is only recommended for trained persons since it is necessary to select the diagnosis record exactly in order to obtain meaningful results. We recommend that you use this mode only in cooperation with the Technical Hotline.



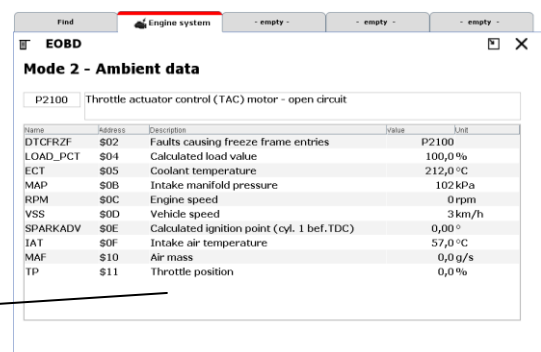
To avoid damage in the control unit (caused by incorrect activation), the Coding and Adjustment functions are not accessible in Expert mode.

- Several records may be available for the vehicle. Several vehicle variations will appear in the list in this case. Please select the applicable vehicle/record by clicking on the relevant line.

EOBD

Program settings connected with EOBD vehicle diagnosis.

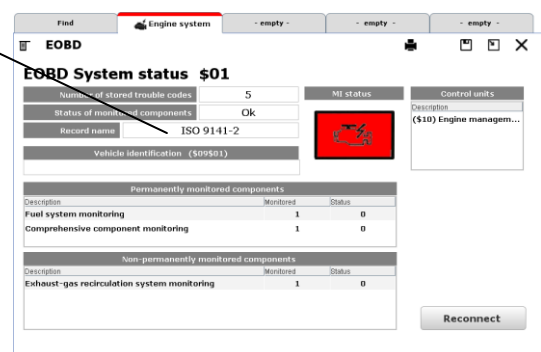
- **View**
Changeover between Mode and Normal views.



Mode view

Normal view

- **Vehicle data - Always display**
When the test record is being printed, a dialogue window is displayed in which you can enter the vehicle data.



Cost estimate

Currency management

With the Currency management option you store other national currencies for your cost estimates and invoices.

1. To create a currency, click on the **New** button and then enter the values in the corresponding boxes. Accept the new currency in the list with the **Save** button.
2. To edit a currency, highlight it in the list and then click on the **Edit** button.

Settings

3. If you have highlighted a currency and click on the **Calculation principle** button, this currency becomes the standard currency (default for the cost estimate). This is used to convert all other currencies with the stored factor.

Cost estimate settings

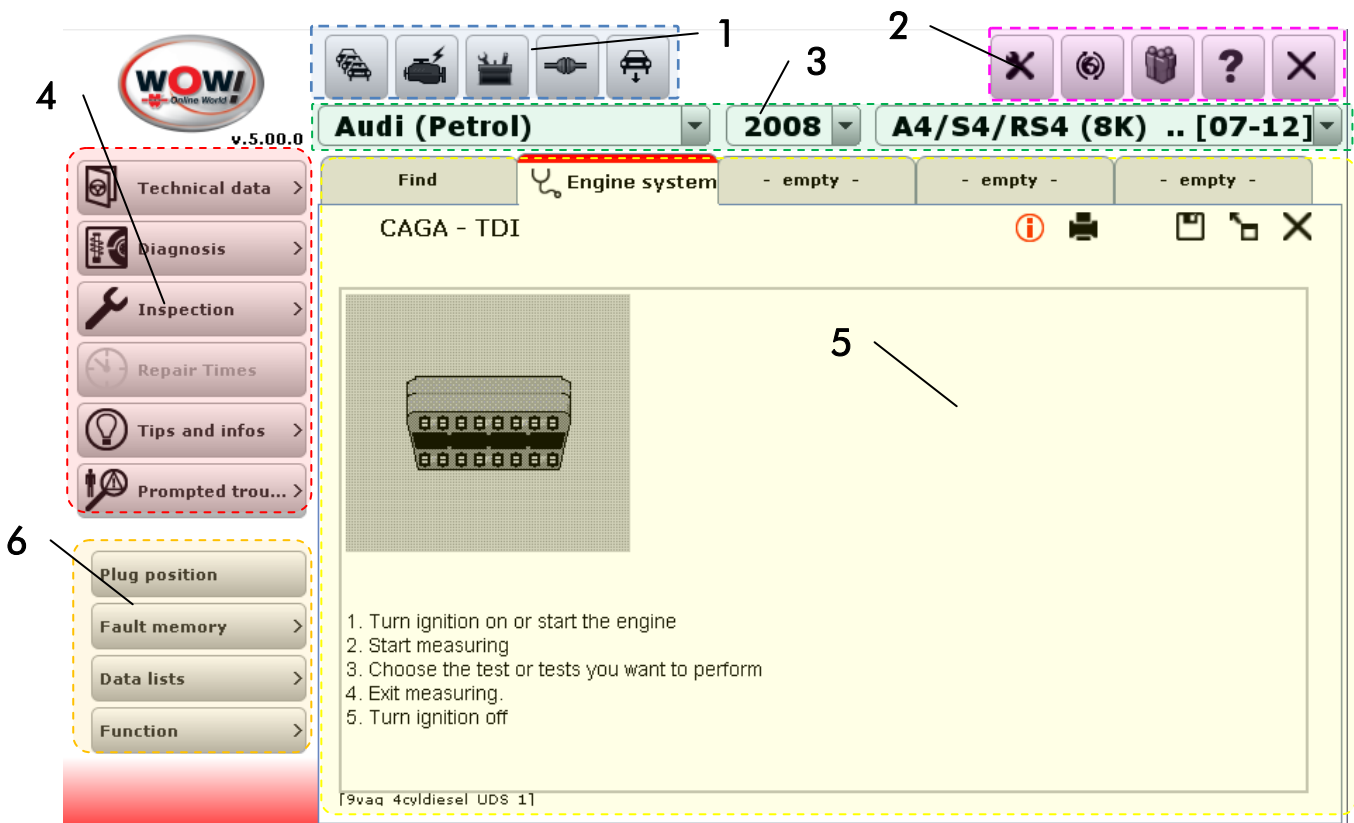
Here you define your hourly cost rate and the applicable value-added tax. Both settings are accepted in your cost estimate.

1. If you have defined other currencies with Currency management and select these here, the hourly rates are converted with the stored factor.
2. You can select at "Expenditure basis" whether the working time is to be displayed in hours or in flat rate units (FRUs).
3. To create a new hourly rate, click on the **New** button and then enter the values in the corresponding boxes. Accept the new hourly rate in the list with the **Save** button.
4. To change an hourly rate, highlight it in the list and then click on the **Edit** button. Make your changes in the entry boxes and close these with **Save**.
5. Remove the highlighted hourly rate from the list with the **Delete** button.
6. Make the highlighted hourly rate the default value with the **Standard rate** button.

NOTE: When drawing up a cost estimate, you can also select a different hourly rate for each item.

NOTE: Changes which were not confirmed with Save will be lost.

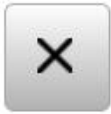
3 User interface overview



| | |
|---|--|
| 1. Directly Module selection | The main software functions, such as e.g. Service reception or A/C diagnosis, are called up here. |
| 2. Program functions | Includes all functions to manage and adjust the software. |
| 3. Vehicle selection | You can determine the required vehicle in successive steps by means of vehicle selection. Manufacturer, Type, Displacement, Model year. This continues to narrow down the selection. In the Find tab you can also search for a vehicle by way of an entered text. |
| 4. Function selection or overview area | This area provides you with an overview of the possible diagnosis types or the available content and technical data. Click on a button to expand these and display the contained content. |
| 5. Register or Info area | The selected contents or functions are opened in up to five registers. If all the registers are being used, you will be prompted when opening a new function to close a register first. The different registers enable you to carry out several jobs simultaneously and thereby to work faster. Example: When you are performing a service reception, you can perform a service scan in parallel in the next register. You can always switch between the registers. |
| 6. Action area | Here you will find the buttons for starting actions. Example: Start or stop the service scan |

4 Buttons and their functions

Module bar



Terminate

Terminate program. All unsaved data are lost.



Saving module

The WOW! software database. Here you can retrieve all the data you have saved in the course of your work.



Vehicles selection

Select new vehicle.



Settings

All the settings relating to the WOW! software are made here.



Online update

Starts the software update function.



Service reception

Selects the service reception functions.



Help

Manual, Remote Control, bug report



WÜKO

Link to the Würth Online-Shop



Tools

Additional functions and small help features to WOW! software



EOBD

Without vehicle selection directly to EOBD-Diagnosis

Feature selection



Technical data



Diagnosis



Inspection

Buttons and their functions



Repair Times



Tips und info



Prompted Troubleshooting

Register / Information area



Terminate
Close register.



Print
Print displayed content.



Save
Save performed action.



Enlarge view
The register is increased in size to the full screen and module selection is removed from display.



Reduce view
The register is reduced in size and module selection is displayed.



Control buttons
The control buttons are called up here in the enlarged view.



Virtual keyboard
If a touchscreen monitor is used, the screen keyboard can be displayed here.



Find
During vehicle selection via text search the search process is started and the vehicle is accepted.

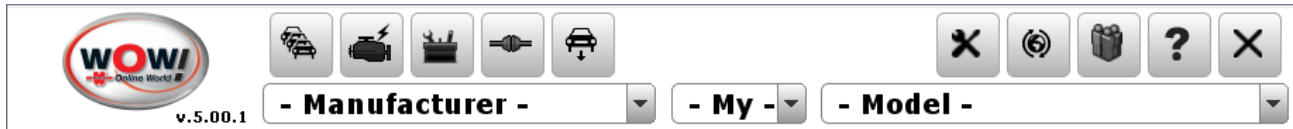


Additional Information
Here you obtain detailed information and extended technical data on the relevant topic opened.

5 Vehicle Selection

The redesigned Vehicle Selection is divided into two areas, Classic vehicle selection and Interactive search.

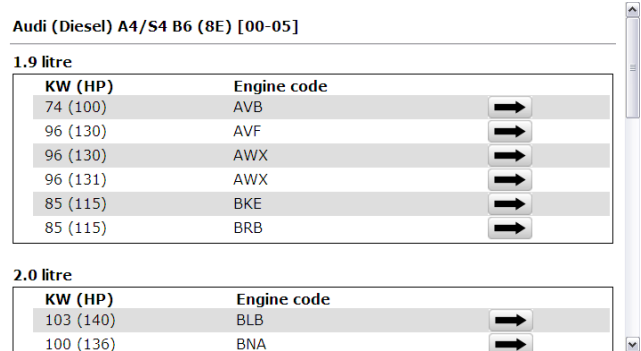
Classic vehicle selection



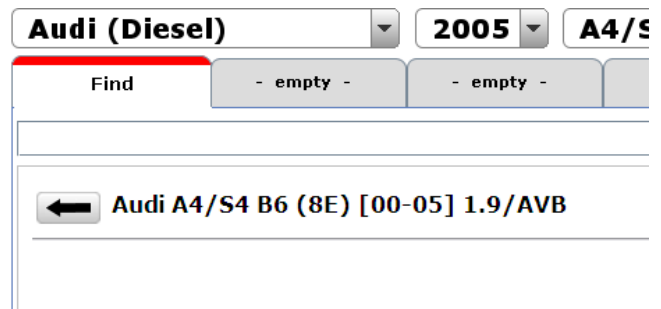
Function:

Select the required vehicle via the drop-down menus as usual by manufacturer, model year and model. Enter the first letter to navigate quickly to the required manufacturer or model.

Then from the displayed list select the required engine version and click on the arrow to the right of it.



The selected vehicle is displayed.



Interactive search



The new Interactive search functions along similar lines to the search functions on Internet search sites. Suggestions for the entered text are displayed here.

